

Help for older adults

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HELP FOR OLDER ADULTS

UETHDA LIHEAP Energy Assistance and Weatherization

423-246-6180

1325 Kingsport Hwy, Greeneville, TN 37743 (Greene County Neighborhood Service Center)

LIHEAP pays \$300-\$800 directly to the utility provider (electric, gas, propane, wood, coal, oil, kerosene). Weatherization reduces energy costs for owners and renters, but the wait can exceed a year. The 2026-2027 LIHEAP program year began October 1, 2026.

ALPS Adult Day Services - Greeneville Center

423-525-5773

431 E Bernard Ave, Greeneville, TN 37745 • Mon-Fri 8:00 a.m.-5:30 p.m.

State-licensed nonprofit adult day program with supervised activities, therapies, personal care, nursing, exercise and meals. Gives family caregivers respite.

First Tennessee Area Agency on Aging and Disability (FTAAAD)

866-836-6678

3211 N Roan St, Johnson City, TN 37601, Johnson City (serves Greene County)

Regional aging and disability agency for Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi and Washington counties. Handles CHOICES and Options/Title IIIB in-home services (homemaker, personal care, home-delivered meals), nutrition programs, caregiver support, SHIP Medicare counseling, SMP, long-term care ombudsman, public guardianship, legal services and transportation referrals. Call the I&A line to be screened for home-delivered meals and other services.

TN SHIP - Medicare Counseling (First Tennessee region via FTAAAD)

877-801-0044

Regional (serves Greene County)

Free, unbiased Medicare counseling: enrollment, plan comparisons, and applications for Medicare Savings Programs and Part D Extra Help. Available in person or by phone. If you reach voicemail, staff call back within two business days.

Tennessee Adult Protective Services (APS)

888-277-8366

24/7

Report suspected abuse, neglect or financial exploitation of vulnerable adults. Under Tennessee law everyone is a mandatory reporter. Reports can also be made online through the DHS form.

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